Big Picture and Screen Relationships

Legend

Red #s – user not signed in
Black #s – user signed in

PRFL – Profile screen
ABT – About screen
CNCT – Contact screen

Changes to look for:
Icon style for home page buckets changed
Home and Settings buttons moved to lower bar
Upped bar displays back or back and forward arrows and icons of buckets seen on home page
Slider on right hand side on content pages

New pages:
Mediator 101 – Pre-Mediation content
Mediator 101 – Stage 1: Orientation content
Peacekeeper Network – Post content
1. Welcome Screen

**Browse** – users can access the app without creating an account. Select features are unavailable without an account.

2a. Create New Account Screen

2b. Sign In Screen
2c. Home Screen If NOT Signed In

Resources and Peacekeeper Network features are unavailable

3. Home Screen If Signed In

All features are available
4. Mediator 101 If NOT Signed In

Locked features identified

4a. Mediator 101 If Signed In

All features are available
5a. Mediator 101 – Pre-Mediation content (NEW)

PRE-MEDIATION

Goals
- Develop trust & rapport
- Ensure parties understand the process

How to

1. Initial Contact
   - Typically by phone
   - Speak to each party individually
   - Conversation is confidential
   - Explain and answer questions about the process
   - Discuss fees
   - Schedule first meeting

2. Gather background information

6a. Mediator 101 – Stage 1: Orientation content (NEW)

Stage 1: Orientation

Goals
- Develop trust & rapport
- Ensure parties understand the process
- Gain commitment to move forward

How to

1. Welcome parties
2. Cover housekeeping (restrooms, breaks, etc.)
3. Explain the mediation process
4. Explain your role as a mediator
3. Test Your Skills If NOT Signed In

Badges unavailable

4b. Test Your Skills If Signed In
<table>
<thead>
<tr>
<th>4c. Mediator Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standards of Ethics</td>
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<tr>
<td>Certification Requirements</td>
</tr>
<tr>
<td>Reporting Child Abuse</td>
</tr>
<tr>
<td>Mediator Library</td>
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<tr>
<td>Code of Virginia</td>
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<table>
<thead>
<tr>
<th>4d. Peacekeeper Network</th>
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</thead>
<tbody>
<tr>
<td>New Mediator FAQ</td>
</tr>
<tr>
<td>How would you terminate ..</td>
</tr>
<tr>
<td>Ethical Question</td>
</tr>
<tr>
<td>I was subpoena...what do I</td>
</tr>
<tr>
<td>Want to volunteer</td>
</tr>
<tr>
<td>Dealing with irrational parti</td>
</tr>
<tr>
<td>Threats of harm</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>5d. Peacekeeper Network Post (NEW)</th>
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</thead>
<tbody>
<tr>
<td>Threats of harm</td>
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<tr>
<td>I am mediating a family mediation between two unmarried parents. After our first session today, the dad stayed behind after the mom left. He told me the mom has violent boyfriends and he is afraid they may be waiting for him in the parking lot. I let him stay for a while until she left, but I am concerned he may be intimidated. Should I still continue?</td>
</tr>
<tr>
<td>0 replies. Be the first to comment!</td>
</tr>
</tbody>
</table>
PRFL - Profile Screen

CNCT - Contact Us Screen
*Found under Settings menu (three bars in lower right)*
Icons redirect user to chat window, email app, or call app.

Info Screen
*Found under Settings menu (three bars in lower right)*